



Forward

ability support since 1961



Moving into a brighter,
positive future

New ways open new doors

In 1961, ParaQuad NSW began with a mission to support people with spinal cord injury through their initial trauma and help them live with dignity and comfort in their own homes.

Now, 60 years on, with the benefit of experience, insight and understanding, our focus has shifted towards finding ways to support people live a full and productive life after their spinal injury.

In other words, we're looking forward, leading the way with initiatives that make a real difference to the lives of everyone we touch, from those directly affected by spinal cord injury, to their families, communities and our own people.

This new dynamic, optimistic and collaborative mindset has inspired us to evolve the name ParaQuad into a brand that reflects the more positive, life-affirming attributes of our organisation.

It is with great pride I can announce that from December 21st 2021, ParaQuad NSW will officially be known as Forward Ability Support.

Forward embodies the idea that no matter where any of us may be physically or mentally, there is always the opportunity to move forward.

With a new name comes a brand new look that represents everything we all work so hard to achieve; creating possibilities, bringing hope and joy to our clients, leading the way with knowledge and expertise and supporting our clients towards a brighter, positive future.

Life changes when we change. As CEO, it is an honour and privilege to be a part of such an exciting and dynamic time in our history, and I look forward to working with you as we continue to create an environment where positivity matters, making a difference matters, and every day matters.

This brochure takes you inside our journey forward and outlines our reinvigorated vision, purpose and values that define us as a unique, forward-thinking organisation we can all take pride in.

Welcome to Forward.



David Clarke – CEO

Our vision



Supporting people
with spinal cord injury
to **live their best life.**

Our purpose

An abstract graphic on the right side of the slide. It features several overlapping circles and arcs. A large, semi-transparent light blue circle is on the left. To its right are several concentric and overlapping circles in shades of orange and yellow. A thin, curved orange arc is positioned above the larger orange circles. The background is a solid teal color.

Lead the way with
services and supports
**towards a brighter,
positive future** for
our community.

Our CAUSE

Care

Understanding our customers' needs and wants

Guide and educate

Personalised care / tailored service

Go the extra mile

Advocacy

Championing a better life

SCI community advocacy

Government SCI representation

United

Committed team

Knowledgeable within their field

Encompassing a range of services and support

Expert team and guidance

Support

Supporting our community through advocacy, clinical services, personal support work, accommodation, research & prevention

Healthcare products through our social enterprise, BrightSky Australia

Expertise

Clinical services

Nursing

Occupational therapy

Personal support work

Peer support

Leadership

Industry knowledge

Our values



Collaborative

We celebrate our diverse talents, resources and relationships as we work together towards shared goals.



Being mindful

We behave with respect, empathy and compassion and are always conscious of how we impact others.



Taking pride

We care about what we do and take pride in our contribution.



Committed to excellence

We are committed to achieving excellence in everything we do, everyday.



Lead the way

We look for ways to use initiative, take ownership and offer guidance and leadership to our community, our people and our organisation – to make a real difference.

Our objectives

Champion our brand and voice

Through a strong brand proposition, lead the way forward for people living with spinal cord injury.

Ensure sustainable growth

By ensuring our long-term sustainability, reach more people and provide greater services through growth and collaboration.

Grow our capabilities

Develop our internal capabilities through our employees while advancing and supporting those working with the SCI community.

Support our community

Through our ongoing support, champion an engaged and satisfied spinal cord injury community.



Every day matters

Supporting people of all ages living with spinal cord injury, to maximise their life choices, independence and quality of life in the long term.

What we do matters to our patients, our staff, our suppliers and the community.

We take pride in doing the everyday little things because we know they make a big difference to enrich the lives of the people we help.

We're committed to empower our clients to live their best life possible every day.

We take care of everyday matters, because we understand that every day **matters**.



We invite you to come with us
as we move forward, supporting
people in our community.



6 Holker Street Newington NSW 2127
www.fas.org.au
www.brightsky.com.au